

# Allscripts can help combat the spread of coronavirus



Allscripts understands the pressures the spread of coronavirus (COVID-19) is putting on healthcare organizations like yours. Keeping your hospital safe and your patients well during the coronavirus event is a top priority. We remain your trusted partner to help you navigate these new challenges, and we are ready with solutions and services to provide support during this challenging time.

## Introducing Allscripts Hospital Management Package COVID-19 Workflows

### Sunrise™ EHR

We've updated the Sunrise™ EHR workflows to include Aware Note documentation for screening, Tracking Board icons, Rules and Patient Header updates for surveillance, and associated MLMs, EP Settings and configuration instructions. This update offers workflow guidance for identifying and tracking patients with confirmed and suspected coronavirus disease (COVID-19).

### Paragon® EHR

The Paragon® Rules Engine Novel Coronavirus Alert is a new Paragon® EHR workflow enabling clients to effectively screen patients using a rules engine that alerts physicians if a patient is likely to be COVID-19 positive.

### Allscripts® Care Director

Allscripts® Care Director is a solution that helps organizations coordinate outpatient care across the continuum. To assist in the screening for COVID-19, a new assessment tool was built within the Care Director solution to help identify COVID-19 candidates at various risk levels. Care Plan elements help care navigators construct problem, goals and interventions and manage high-risk patients.

## Professional and Managed Services

Allscripts offers Help Desk and Staff Augmentation services for clients who need to shift their staff and IT teams to focus on COVID-19 pandemic response activities. Allscripts Managed Services and Professional Services teams have resources skilled in the following:

- Help Desk Operations
- Sunrise Clinical and Financial Applications
- Paragon Clinical and Financial Applications
- System Engineering
- Interfaces and Custom Services Operations