

Allscripts® Community Care

/Core Solutions

Allscripts Community Care is a fully integrated EHR as a service that enables community hospitals to have an integrated solution to fit their needs. This Microsoft Azure-hosted, single-platform solution is an end-to-end offering with clinical, financial and ambulatory content to help organizations run smoothly and achieve operational and financial success.

How Allscripts Community Care can help

Limited IT resources to support the EHR

Offers a complete, managed and cloud-deployed EHR with a pre-built, turnkey-supported solution. Allscripts Community Care provides ongoing system configuration and maintenance, the designing and building of interfaces, and testing and training to ensure that organizations are always current.

Clinician burden from health IT solutions

Reduces clinician burnout with intuitive workflows and robust content, as well as a single patient record across acute and ambulatory settings.

Low patient satisfaction

Empowers patients with the industry's only vendor-agnostic patient engagement platform, including with Allscripts Community Care.

Limited content and disparate workflows

Provides streamlined workflows and robust content into a single solution while providing access to all necessary health data, enabling providers to complete tasks more efficiently.

Long implementations and downtime

Delivers a consistent, non-complex enterprise solution with a reduced implementation process timeline, decreasing downtime. Plus, our solution doesn't require providers to learn multiple systems.

Expensive health IT solutions

Provides an affordable comprehensive solution for the healthcare enterprise that meets regulatory compliance.

Key Features

- **Easy to maintain, full-service offering**—Allscripts Community Care is an EHR as a service that includes managed Azure deployment, education, implementation, upgrades, licensing, maintenance and support.
- **Full application suite to meet team needs**—This service helps organizations meet their clinical and financial requirements with a single patient record across the enterprise that enables teams to provide safer, more informed patient care.
- **Disaster recovery, no disruption**—Allscripts Community Care is Azure hosted with disaster recovery and high availability for planned and predictable maintenance during non-peak times. Annual upgrades help enhance user utilization and satisfaction.

Challenges we address

- **Increasing complexity and limited resources**—It's important for IT teams to eliminate the need to support multiple platforms, multiple interfaces and work with multiple vendors, which can increase complexity and cost due to having limited resources.
- **Increased operating costs**—With transparent pricing and few upfront costs, we can help better manage organizational costs and put more focus on providing quality care to patients.
- **Finding the right solution for smaller hospitals**—It's critical for community hospitals to have a fully-supported solution that can work with a single platform across clinical, financial and ambulatory care settings.

- **Put IT teams to more strategic use**—Allscripts Community Care includes application management services and a help desk, which means no required application staffing so clients can focus on super-users and adoption.
- **Built on industry best practices**—This solution includes implementation of industry best practices, proven workflows and standardized content for reduced variation in clinical practices, supporting improved outcomes, higher patient satisfaction and decreased clinician burnout.

Outcomes we deliver

- **Safer care with a single record**—Allscripts Community Care provides a single clinical and financial patient record to simplify complex processes and keep records streamlined across acute and ambulatory settings.
- **Improved total cost of ownership**—The Allscripts model provides options for community hospitals, enabling these healthcare organizations to leverage a robust solution that is used by industry-leading organizations worldwide, all at an affordable cost.
- **Quick time to value**—The Allscripts Community Care implementation timeline is typically less than six months, enabling organizations to get up and running quickly and realize value faster.